

FAQs About Hot Spots



- **What is a Hot Spot?**

A hotspot is a small, easy-to-use mobile device that allows you to connect Wi-Fi enabled devices like laptops, tablets, and smartphones to the internet.

- **Who can borrow the Hot Spot?**

Any person 18+ years old, with a library card in good standing.

- **How long can I keep it?**

You can borrow a hotspot for up to 2 weeks. If device is overdue: it is disabled until returned.

- **How much does it cost?**

Borrowing and using a Hot Spot is free!

- **How do I return it?**

Hot Spots must be returned to Richard Sugden Library, Spencer. Please return the Hot Spot in its original case, with all of the accessories, to a staff member at the Main Circulation Desk. Please fully charge the battery before you return the device.

- **Can I reserve a Hot Spot to check out at a specific time?**

No, but you can place a hold on a Hot Spot , and be notified when it is available.

- **Can I use a hotspot outside of the U.S.?**

No. Hot Spots only work in the U.S.

- **What information about my internet usage, if any, is tracked by the library or the service provider?**

The library does not have access to or collect specific usage data. The library does not provide patron information to the service provider. The library and the service provider do not monitor or track the websites that hotspot users visit or the information that users submit (such as user names, passwords, credit card information, etc).